



Illinois Department of Insurance Bulletin 2015-13

Suspension of Cancellation, Non-renewal and Premium Payments

Posted Date 1/25/2016 – Illinois residents of: Cass, Cumberland, Iroquois, Lawrence, Marion, Menard, Moultrie, Pike, Richland, Sangamon, Vermilion, Alexander, Calhoun, Christian, Clinton, Douglas, Jackson, Jersey, Madison, Monroe, Morgan, Randolph, and St. Clair Counties – As of January 6, 2016, these counties were declared disaster areas by the Governor of the State of Illinois following widespread flooding. The Illinois Department of Insurance issued Bulletin 2015-13. If you reside in a disaster area and were affected by the flooding, Bankers Life and Casualty Company will work with you to keep your policies in force. Please call your agent or the Bankers Life at (800) 621-3724, Monday – Friday, between 8:00 am and 4:30 pm Central time.

Illinois consumers may contact the Department of Insurance to file a complaint regarding a disaster-related dispute or issue at (866) 445-5364 or online at:

http://insurance2.illinois.gov/Complaints/Understand_Complaint_process.asp

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