

Illinois Department of Insurance Bulletin 2018-12

Suspension of Cancellation, Non-renewal and Premium Payments

Posted Date 12/14/2018 – Illinois residents of Christian County. As of November 23, 2018, this county was declared a disaster area by the Governor of the State of Illinois following significant storms.

The Illinois Department of Insurance issued Bulletin 2018-12. If you reside in a disaster area and were affected by the storms, Bankers Life will work with you to keep your policies in force, including allowing additional time to pay owed premium along with reinstatement with paid premium.

Please call your agent or Bankers Life at (800) 621-3724, M – F, between 8:00 am and 4:30 pm Central Time.

Illinois consumers may contact the Department of Insurance to file a complaint regarding any disaster-related dispute or issue at 1-866-445-5364, or file a complaint online at <https://mc.insurance.illinois.gov/messagecenter.nsf>