



# Emergency Contacts

## Van Zile Travel

If your flight is cancelled or you have trouble with flight arrangements on travel days, please contact Van Zile Travel, our corporate travel company for assistance at **866-299-9105** (Monday-Friday, 7:30 am-7:00 pm EST) and mention you're with the Bankers Life Convention. If you need to make changes to your reservation or have an emergency after hours, please contact their **Emergency Service at 877-443-5766 or 585-244-5431**. Amy Parsels will be the Van Zile representative on-site at the Bankers Life Hospitality Desk throughout the week.

## Ground Transportation

Call Gabriel Florero, Cancun Manager of MIE, for ground transportation questions while in route at 011 52 1 998 136 3429.

## Bankers Life Staff Contacts – Mobile Numbers

### Name

Lindsay Owens (312) 459-1464

Sarah Jones (317) 418-3520

Cameo Kuklinski (312) 733-1975

Emily Neville (239) 994-1173

## Fiesta Americana Grand Coral Beach

Bldv, Kukulcan Km 9.5, Zona Hotelera, 77500 Cancun, Q.R., Mexico

**Phone:** +52 998 881 3200 (Dial 011 first if calling from the USA)

## Emergency Information

**Police telephone #:** 998 283 2070

**Police Station distance to hotel:** 2 miles

**Fire Department telephone #:** 998 884 1202

**Fire Department distance to hotel:** 2 miles

**Nearest hospital name:** Hopsiten

**Hospital telephone #:** 998 881 3700

**Hospital distance to hotel:** 6.2 miles

**Alternate hospital name:** Galenia

**Hospital telephone #:** 998 891 5200

**Hospital distance to hotel:** 6.3 miles

### US Consulate

**Telephone #:** 998 883 0272

**Address:** Plaza Caracol II, L. 323. Kukulcan Avenue Km. 8.5.

**Weblink:** <http://www.state.gov/>

*Please contact your phone carrier for calling/texting/data rates in Cancun as this is an international program. We suggest downloading WhatsApp, Skype or using Facetime over WiFi on property.*